



FINANCIAL
SERVICES

Chancellors

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CHANCELLORS GROUP

Chancellors is a trading name of The Chancellors Group of Estate Agents Limited. Registered Office: One Station Square, Bracknell RG12 1QB Registered in England No: 2345397

Life Financial Services Limited is an appointed representative of Mortgage Advice Bureau Limited and Mortgage Advice Bureau (Derby) Limited which are authorised and regulated by the Financial Conduct Authority. Life Financial Services Limited. Registered Office: One Station Square, Bracknell, England, RG12 1QB. Registered in England No: 09848868

Modern Slavery and Human Trafficking Statement

Introduction

We recognise that we have a responsibility to prevent modern slavery and human trafficking from existing in both our business and our supply chain.

Whilst we believe that both our business and the industry sector in which we operate are relatively low risk in this regard, our Modern Slavery and Human Trafficking Statement reflects this responsibility and sets out our commitment to developing and implementing business practices which ensure that we do not allow modern slavery and human trafficking to take place in our business.

Our Business

Chancellors group has been in its current legal form since 1996 as at our most recent financial year end on 31st December 2017, we employed 520 people at our 50+ networked offices and our central offices in Bracknell, Berkshire.

We are one of the country's leading independent Estate Agents. The Chancellors Group also comprises of the specialist mortgage and insurance advisers, Life Financial Services.

Life Financial Services (Previously trading as Alexander James Mortgage services) was founded in 2015 and is integrated into the Chancellors Group. Life Financial Services offers expert advice to clients on Mortgage and Insurance matters. Life financial Services operates from offices which are operated by the Chancellors Group of estate Agents Ltd.

Our business is segregated into divisions and managed according to that division. The divisions of business we operate in are; Sales, Lettings, Commercial, New Homes and Financial Services. Each division is accountable to a Director of the company.

Our Policies

All our branches and our offices across our network are operated by the Chancellors Group of Estate Agents Ltd. The company is wholly owned across the network and none of our business units are franchises, although a small number historically were.

We have clear employment policies and processes in place, failure to comply with which can result in disciplinary action against our employees. This can include immediate suspension or termination of their employment.

We have a clear whistle blowing policy in place, which encourages our employees to report any wrongdoing in our business including those related to modern slavery or human trafficking. If we receive reports relating to any of these matters they will be fully investigated, and appropriate actions taken.

Our key suppliers include 3rd Party contractors, Recruitment Agencies and Professional Services suppliers. All of our supplier's work according to dedicated agreements. We expect our suppliers to have appropriate anti-slavery and human trafficking statements and we have communicated to our key suppliers that we have zero tolerance in regard to these, and all other regulatory matters. We will monitor our relationship with our suppliers and address any areas of concern with them as they may arise.

Training

To ensure an understanding of the risks of modern slavery and human trafficking in our business we ensure all relevant members of our team are trained on our policies and processes which are relevant. This includes recruitment practices and treating all our employees in line with the Equality Act 2010. All members of our senior management team receive additional training on this subject.

Ongoing Commitment

This statement was approved by the Managing Director on behalf of the Directors on 31st August 2018, is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes Chancellors Group Ltd and Life Financial Services Ltd Modern Slavery and Human Trafficking Statement for the current financial year. This statement will be reviewed on an annual basis.



Approved by Robert Scott-Lee, Managing Director of The Chancellors Group of Estate Agents and Director of Life Financial services.